

Media Release

for general publication

Zurich, 19 November 2009

Raiffeisen Introduces Avalog Banking System for Clearing and Settlement of Card Transactions**Step-by-step implementation of the core banking system**

This month, Raiffeisen Group successfully started using the Avalog Banking System for the clearing and settlement of card transactions. In January 2009, the third largest banking group in Switzerland already replaced its securities and trading business applications with Avalog's software. Now, Raiffeisen Group has taken the first step to introduce the Avalog Banking System to process its payment transactions.

Francisco Fernandez, CEO of Avalog Evolution AG, is very happy about the successful implementation of the core banking system at Raiffeisen Group: "This represents a very important step for us on our way to strengthening and expanding our leading position in Switzerland. The technically demanding replacement of the bank's former systems also offers impressive evidence of Avalog's excellent performance in the payment transactions area and underlines our position in the retail banking sector."

At the end of the year 2006, Avalog and Raiffeisen Group, who represents a cooperative with 3.5 million clients and who is among the leading Swiss retail banks, announced that the Avalog Banking System was to replace the heterogeneous IT infrastructure of the bank. In a first stage, which was completed in January 2009, all systems for the securities and trading business were replaced and taken into productive operation. Since August, the Avalog Banking System has been introduced step-by-step to substitute the system for clearing and card transaction settlement at the 350 Raiffeisen subsidiaries.

Damir Bogdan, CIO of Raiffeisen, is glad about the successful introduction: "The implementation of the Avalog Banking System represents a unique project for Raiffeisen Group. I am very happy about the progress we made together with Avalog in the replacement of our core banking application. Thanks to the implementation of the Avalog Banking System, we benefit from various synergies in our banking services. In addition, thanks to the standard banking system of Avalog, we can be assured that our IT infrastructure will fulfil the regulatory requirements in the long term."

Contact Avaloq

Avaloq Licence AG
Natasja Sommer
Head of Marketing & Communications
Zürcherstrasse 59
CH-8800 Thalwil

Tel.: +41 58 316 22 29
E-mail: natasja.sommer@avaloq.com

Contact Raiffeisen

Franz Würth
Public Relations
Raiffeisenplatz
CH-9000 St. Gallen

Tel.: +41 71 225 84 84
E-mail: franz.wuerth@raiffeisen.ch

Contact Farner Consulting

Farner Consulting Ltd
Dr. Anka Kästner
Oberdorfstr. 28
CH-8001 Zurich

Tel.: +41 44 266 67 67
E-mail: kaestner@farner.ch

Avaloq: Standard Banking Software

The Avaloq Group is the Swiss market leader for standardised banking software. With the Avaloq Banking System, the enterprise provides the market with an integrated and modularly deployable holistic banking solution for private, retail and universal banks, asset managers and transaction banks, and more than 35 banks worldwide rely on the Avaloq Banking System. Avaloq also offers services throughout the banking software's entire lifecycle. In the Avaloq Community, customers are coached to independently further develop the Avaloq Banking System. The Avaloq Community is a platform where more than 35,000 users, partners and Avaloq employees exchange know-how and innovative ideas. Avaloq is present in Zurich, other locations in Switzerland and has dependencies in Luxembourg, Frankfurt, Vienna and Singapore. Further branch offices will shortly be opening in Moscow and Dubai in line with Avaloq's internationalisation strategy.

Raiffeisen: Third Largest Banking Group in Switzerland

Raiffeisen: third largest banking group in Switzerland

Raiffeisen Group is the leading retail bank in Switzerland. It is the third largest bank in the Swiss banking sector and has 3.5 million customers, 1.6 million of which are cooperative members and thus co-owners of their Raiffeisen bank. The Raiffeisen Group includes, among others, 350 cooperatively structured Raiffeisen banks with 1,151 branches. The legally autonomous Raiffeisen banks are all part of the Raiffeisen Switzerland cooperative which is responsible for the strategic management of the entire Raiffeisen Group. As per 30 June 2009, Raiffeisen Group manages customer assets valued at CHF 130 bn. and customer loans of CHF 113 bn. The bank's market share in the mortgage business is 14.9 per cent and 19.3 per cent in the savings business. The balance sheet total is CHF 146 bn.