

Learning with Avaloq Academy

Course catalogue

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Kick-start your Avaloq journey by joining the introductory courses on different central topics around the Avaloq Banking Suite (ABS). These courses provide relevant information on specific subject matters and it comprises conceptual and technical concepts which are targeted to a wide-ranging audience.

For Anyone wanting an introduction to the ABS including clients, key business users, implementation teams, business managers, Avaloq development teams, key account managers, pre-sales.

Avaloq in a Nutshell

This course presents Avaloq as a company, its platform, capabilities, and services. Participants will receive guidance on how to start their journey within Avaloq.



This course is a requirement for attending further Avaloq courses.

ABR/S Customization Principles

This course introduces participants to the principles and techniques of customizing ACP using the Avaloq Banking Reference/Standard (ABR/S) framework. The course equips participants with a solid understanding of Avaloq's layered architecture and structured customization methods, enabling learners to translate business requirements into efficient, compliant configurations and appreciate how these decisions influence processes and system behaviour.

ABR/S Introduction

Learn how the Avaloq Banking Reference/Starter Kit (ABR/S) came about and how it evolved and grew into the ready for banking product it is today. Participants will learn what the product comprises and why bootstrapping is such an important characteristic. This course explains how ABR/S helps reduce project workload and costs and shortens ramp-up and development time for project teams.

Avaloq Stock Exchange (STEX) Interface Introduction

Get an overview of Avaloq STEX interface, client and broker sides, solicited and unsolicited orders, SWIFT MT for trading and how its sources are structured in ICE, general concepts about FIX interface, and Avaloq FIXbridge.

AMI Web Services and APIs Introduction

This course looks at two Avaloq REST API products which provide off-the-shelf APIs: Open APIs and Community APIs. Participants will learn about the underlying microservice architecture, the business background behind both products and the types of development they are used for.

Business Event Grid (BEG) Introduction

BEG is a Kubernetes application that will automatically send out messages containing ACP update information to third-party application destinations. In this introductory course, the training is based on a series of self-study videos that take you through the important aspects of the product, step-by-step.

Client Lifecycle Management (CLM) Introduction

CLM is a browser-based application for client lifecycle management. It enables users to manage the entire lifecycle of a client including prospecting, onboarding, modifications to client data or products and closing the client's account.

Community APIs (CAPI) Introduction

The course takes you through the Avaloq community APIs, their architecture, and how to make read requests to retrieve data and write requests to create orders. It will also look at how to use filters to home in on the data required, build shaping definitions to only return the fields you want and create compound requests that combine information from more than one source.

Community APIs (CAPI) Asynchronous Write

Community APIs implement a modular license mechanism that enables additional features. One of these is the asynchronous write module which enables the user to trigger an asynchronous request to create or update an entity. This course will cover the extended CAPI architecture that enables asynchronous write in CAPI, the flow of data, and how to make asynchronous requests and monitor the progress of an operation.

Financial Services and Wealth Management Industry Overview

Understand the background and theory of key concepts concerning investments. This course gives an overview of the Financial Services, concepts and characteristics of different assets classes and funds, process of Portfolio Management, Portfolio Construction Theory, and Analytics, Performance and Risk.

Foreign Exchange Management

This course provides expert knowledge of the Avaloq Foreign Exchange functionalities from a business point of view. It will enable key business users and business consultants to take full advantage of the business functionalities by using the Avaloq Banking Suite (ABS).

Integration Use Cases

Avaloq provides a wide range of integration products for its Core Platform, giving professionals multiple options to tailor solutions to specific needs. This foundation course helps learners identify the best approach by presenting various integration use case scenarios. For each, it offers an overview, key criteria, a recommended product with a demo, and a hands-on exercise. Delivered through self-paced videos and interactive activities, the course equips participants to choose appropriate solutions and recognize where further learning may be needed.

Portfolio Management (PFM) Introduction

Learn the concepts of the portfolio management object model, along with other PFM objects, and the concepts behind the restriction engine. The course imparts knowledge on how centralized and de-centralized portfolio management for retail, private banking and institutional banking clients is achieved with the Avaloq Banking System.

Processing Money Market Trades

A complete overview of the Money Market business and the ways Money Market contracts are processed in the Avaloq Banking Suite. This course covers the main concepts of the Money Market business, its conventions, the involved roles, Call Deposits and Time Deposits, processing Money Market deals within the Avaloq Banking Suite, processing capabilities of the Money Market module, trades' lifecycle events.

Academy Subscription Library

Why choose the subscription library?

- Enjoy one-year unlimited access to a curated collection of introductory courses.
- Explore a growing library that spans foundational theory, product demonstrations, and interactive walkthroughs—updated with every new Academy release.
- Learn flexibly, at your own pace, with no prerequisites required.

Whether you're just starting out or looking to deepen your Avaloq expertise, the subscription library is your gateway to over 60+ hours of self-study materials—tailored to fit your schedule and learning style.









- ✓ Strengthen Academy's offering tailored to banking clients
- ✓ The library is growing as product development continues
- ✓ Keep clients up to date about new products or solutions
- ✓ Provides outstanding value by delivering high-quality, targeted content and resources

- Subscription Library
- ▶ ABR/S Introduction
 - ▶ Avaloq DDICs Intro
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 - ▶ Avaloq Script Intro
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 - ▶ Fin Services & Wealth Mgt
 - ▶ Foreign Exchange Mgt.
 - ▶ Integration Use Cases
 - ▶ Portfolio Mgt. Intro
 - ▶ Proc. Money Market Trades
 - Course Catalogue

New course available! Click here to view Community APIs (CAPI) Asynchronous Write

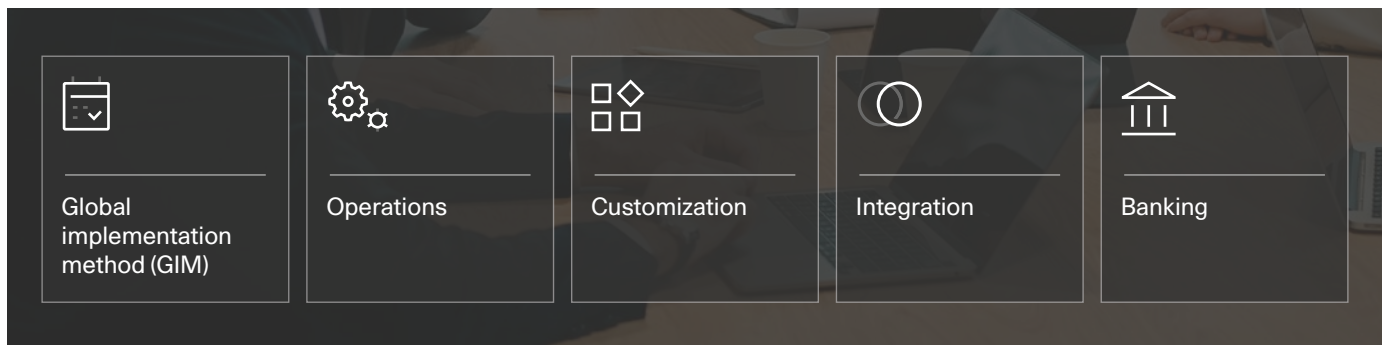
Avaloq Academy Subscription Library

Kick-start your Avaloq journey by joining courses on different central topics around the Avaloq Banking Suite (ABS). These courses provide relevant information on specific subject matters, and they comprise conceptual and technical concepts which are targeted to a wide-ranging audience.


	ABR/S Introduction	4hrs		Avaloq Data Dictionaries Introduction	20mins
	Avaloq in a Nutshell (Limited Edition)	10hrs		Avaloq Script Introduction	20mins
	Avaloq Stock Exchange (STEX) Interface Introduction	6hrs		AMI Web Services and APIs Introduction	3hrs
	Business Event Grid (BEG) Introduction	6hrs		Code tables Introduction	30mins

Focus on different skill paths

With an Avaloq certification, participants receive an internationally recognized certificate documenting their skills. With certification, course participants not only strengthen their position in the market, but also send an important message to clients: that they can be counted on to consistently provide the best support possible on client projects.



Avaloq Certified GIM Professional (ACGP)

 Avaloq Certified GIM Professional Certification Exam	<p>Certification track suitable for: Project managers, customization professionals, consultants.</p> <p>Responsibilities include: Implementing Avaloq projects using the Global Implementation Method (GIM), ensuring structured delivery and effective risk management.</p>
Global Implementation Methods (GIM) Cross-functional Overview 1 day instructor-led	
Global Implementation Methods (GIM) Fundamentals 0.5 day self-study	
Avaloq in a Nutshell 0.5 day self-study, 1 day instructor-led	

This certification track covers Avaloq’s Global Implementation Method (GIM), a standardized framework based on best practices drawn from multiple Avaloq implementation projects. GIM defines a consistent set of methods for delivering Avaloq implementations across the ecosystem. By applying the GIM framework, implementation teams can maximise the reuse of project expertise, improve resource exchange and mobility, and reduce project risk, cost, and time to market. GIM also supports greater consistency and alignment across implementation projects, strengthening delivery quality throughout the Avaloq ecosystem.


COURSES FOR THIS CERTIFICATION

Global Implementation Methods (GIM) Fundamentals

Learn how and why GIM was developed. Get familiar with the framework, the GIM tool and its structure including Phases, Competency Areas and Processes. Participants will also learn how quality assurance and risk management are tackled by GIM.

Global Implementation Methods (GIM) Cross-functional Overview

This course provides a deeper insight into the GIM framework and provides a cross-functional overview of the support provided by GIM for implementation projects. It outlines all project types supported by GIM and illustrates the process with a simulated implementation and integration, in a continuous storyline. The course concludes with an exam that, once passed, will award an Avaloq Certified GIM Professional (ACGP) certificate.



Avaloq Certified Operations Professional Certification Exam

Security Aspects of ACPR-based Deployments 0.5 day self-study, 1 day instructor-led	ACP Security Aspects in development
Observability and Performance in development	
Avaloq Container Platform Reference (ACPR) 0.5 day self-study, 1 day instructor-led	Technical Operations 3 days instructor-led
Avaloq in a Nutshell 0.5 day self-study, 1 day instructor-led	

This certification track provides an overview of best practices for operating the Avaloq platform end to end. Participants are introduced to the key system components, along with the tools and concepts that support daily operations. The course covers the execution of day to day operational tasks, appropriate responses to critical situations, and structured troubleshooting processes across both business and development areas.

Certification track suitable for:	Application managers, application operations managers, configuration managers, IT operators, release managers, system managers, system administrators.
Responsibilities include:	Preparing, configuring, and upgrading the production environment, infrastructure, and applications.

COURSES FOR THIS CERTIFICATION

Avaloq Container Platform Reference (ACPR)

Learn the building blocks of application deployment, how to get around the repository, and how to configure and run an Avaloq product in ACPR successfully. Also, get an overview of the deployment concepts and see how monitoring and alerting are set up.

Security Aspects of ACPR-based Deployments

This course covers the basic knowledge of a current (2024) ACPR on-premises OpenShift implementation. Nevertheless, we focus mainly on the Kubernetes and Installator functionality in relation to the generic ACPR framework. It explains how to handle security related tasks in an ACPR compliant cluster. It covers handling of sensitive data in constellations, the basics of certificates to enable connections to databases, registries and repositories, network policies and routing, the concept of Secrets incl. encryption/decryption and sealing for automation.

Technical Operations

This course provides a substantial overview of best practices and tools to operate the ABS. Participants will learn about typical use cases of Avaloq IT operations and the best practices for troubleshooting. After an introduction to the key elements of background processing, Central Services Desk will be covered in detail. Jobs and end-of-day processing will be explored and interfaces such as Avaloq Monitor and Log will be observed. This course concludes with an exam that, once passed, will award a Technical Operations specialist certificate.



ACCP (Core-MDB) Certification Exam

Week 1	Week 2	Week 3	Week 4
Fundamentals	Customization 1	Customization 2	Customization 3
Functional overview, GUI, object model, orders, etc.	Extensions, labels, Report Writer, workflow, etc.	Cost/Book/Balance Engine, Avaloq Forms, etc.	Avaloq Script packages and reports, project alpha, etc.
5 days instructor-led	5 days instructor-led	5 days instructor-led	3 days instructor-led

This certification track establishes a foundational level of expertise in Avaloq platform customization, enabling participants to address client specific requirements effectively. It introduces the key customisation tools, engines, workflows, user interfaces, order validations, and other critical customization areas. The knowledge gained is essential for professionals involved in Avaloq implementation projects. The certification track concludes with an exam and successful participants receive the Avaloq Certified Customization Professional (ACCP) certificate, which is valid for two years.

Certification track suitable for:	Business analysts, business consultants, developers, software engineers, technical consultants.
Responsibilities include:	Customizing the Avaloq platform according to client specifications (MDB standards and patterns).

COURSES FOR THIS CERTIFICATION

ACCP with Major in Core Technologies

The aim of the course is to establish a fundamental understanding of the possibilities for customizing the Avaloq Core Platform when addressing client-specific requirements. This knowledge is essential for anyone working in Avaloq implementation projects. The course prepares participants for the certification exam "Avaloq Certified Customization Professional (Major in Core)". This international certificate attests substantial knowledge of the Avaloq Core Platform and prepares participants to work on customization, configuration and migration projects.

An Avaloq Certified Customization Professional (Major in Core) confers authorization to customize the Avaloq Core Platform.



ACCP (Core-ABR/S) Certification Exam

Path 1 - Modular

- ✓ Steady pace
- ✓ Smaller blocks
- ✓ More flexibility

18 days self-study
15 days instructor-led

Avaloq in a Nutshell

ACP Customization 101

ABR/S Introduction

ABR/S
Development and Customization 1

ABR/S
Development and Customization 2

ABR/S
Development and Customization 3

Path 2 - Condensed/Hybrid

- ✓ Fewer blocks
- ✓ Larger sessions
- ✓ Balanced speed

18 days self-study
14 days instructor-led

Avaloq in a Nutshell

ACP Customization 101

ABR/S Introduction

One-shot ABR/S
Development and Customization New

Path 3 - Intensive

- ✓ Fastest completion onboarding
- ✓ Full immersion on ABR/S
- ✓ Highest learning momentum

18 days of instructor-led training

ACCP (Core-ABR/S) Intensive
Bootcamp New

Avaloq's transition to ABR/S requires a strong understanding of its key patterns and best practices for future implementations. This certification track is designed for professionals who need to understand, develop, and review ABR/S implementations across different code layers, from standard platform logic to bank specific customization. The certification track concludes with an exam and successful participants receive the Avaloq Certified Customization Professional (ACCP) certificate, which is valid for two years.

Certification track suitable for: Business analysts, business consultants, developers, software engineers, technical consultants.

Responsibilities include: Customizing the Avaloq platform according to client specifications (ABR/S standards and patterns).

ACP Customization 101

The aim of the course is to establish a fundamental understanding of the possibilities for customizing the Avaloq Core Platform when addressing client-specific requirements. It provides theory and practical exercises in key areas of customization. This knowledge is essential for anyone working in Avaloq implementation projects. Prerequisites include completion of the 'Avaloq in a Nutshell' course, familiarity with IT concepts and SQL, and a basic understanding of banking.

ABR/S Introduction

Learn how the Avaloq Banking Reference/Starter Kit (ABR/S) came about and how it evolved and grew into the ready for banking product it is today. Participants will learn what the product comprises and why bootstrapping is such an important characteristic. This course explains how ABR/S helps reduce project workload and costs and shortens ramp-up and development time for project teams.

ABR/S Development and Customization 1

The Avaloq Banking Reference/Starter Kit, or ABR/S, is delivered to all new Avaloq clients including on-premise, SaaS and BPaaS. Code developed during an ABR/S-based project is developed within the ABR/S customization and development framework. This course teaches participants how to customize bank-specific code for both on-premise and SaaS/BPaaS projects.

ABR/S Development and Customization 2

This course continues from the ABR/S Development and Customization 1 course where we look at the way security is implemented in ABR/S and the relationship to organizational entities. We will cover how ABR/S makes use of spreadsheets for applying configuration to the systems, bootstrapping in relation to data management, how this interacts with the different phases of a client's implementation, and how reports are customized within the ABR/S framework.

ABR/S Development and Customization 3

As the last course of the ABR/S series, the focus of this course is practical exercises that will walk you through several use cases and cover best practices along the way. The course is delivered fully online (virtual class) in which you'll perform trainer-supported customization exercises in a dedicated training environment.

One-shot ABR/S Development and Customization

To introduce implementation professionals to the Avaloq Banking Reference/Starter Kit (ABR/S) and enable them to develop high-quality, bank-specific code within the ABR/S framework. Participants learn the concepts, processes, and development conventions required to deliver solutions that meet rigorous ABR/S audit, consistency, and integration test standards.

Courses covered:

ABR/S DC 1

ABR/S DC 2

ABR/S DC 3

ACCP (Core-ABR/S) Intensive Bootcamp

This course combines a condensed delivery format with guided independent study to provide students with a solid conceptual and practical foundation in Avaloq Core Platform customization and ABR/S development techniques. Participants will gain awareness of, and apply, best-practice approaches and bank-specific customization standards, enabling them to produce high-quality code that meets the stringent ABR/S audit and consistency requirements. It will need your undivided attention for the full duration of the course.

The aim of the course is to develop a fundamental understanding of the possibilities for customizing the Avaloq Core Platform to address client-specific requirements. It also highlights why bootstrapping is such an important characteristic. The course teaches strict coding standards, principles and practices by guiding participants through a real-world support ticket and implements a solution to support the different customer types.

IMPORTANT: This is a fast-paced course covering a lot of course material in a relatively short space of time. The course also includes required self-study and exercises after the class in the evenings and over the weekends.

This course is designed for experienced developers with an understanding/experience of programming languages such as, SQL / PL/SQL.

Courses covered:

Avaloq in a Nutshell


ACP 101

ABR/S Intro

ABR/S DC 1

ABR/S DC 2

ABR/S DC 3


Avaloq Certified Integration Professional
 Certification Exam

AMI Web Services and APIs 0.5 day self-study 1 day instructor-led	Community APIs (CAPI) Asynchronous Write 0.5 day self-study	CAPI - Bulk STEX 0.5 day self-study 1 day instructor-led	Business Event Grid (BEG) 0.5 day self-study 1 day instructor-led	Data Flow and Data Foundation in development
Containerized Trading Adapters 0.5 day self-study 1 day instructor-led	Community API (CAPI) 0.5 day self-study 1 day instructor-led		Business Data Events (BDE) 1 day instructor-led	AMI Messaging and File Transfer Adapter 0.5 day self-study 1 day instructor-led
Integration Use Cases 0.5 day self-study				
Avaloq in a Nutshell 0.5 day self-study				

Building on Avaloq’s comprehensive integration portfolio for its platform, this certification track enables professionals to tailor integration solutions to specific business and technical requirements. Following the foundation course *Integration Use Cases*, participants progressively deepen their knowledge across the individual Avaloq integration products. Upon completion of all required courses, participants take a final exam. Successful candidates are awarded the Avaloq Certified Integration Professional (ACIP) certificate, which is valid for two years.

Certification track suitable for:	Customization professionals, Integration developers, API developers, Integration architects, Integration Project managers.
Responsibilities include:	Managing the integration of various systems, ensuring secure and efficient data flow, and test integrations.

COURSES FOR THIS CERTIFICATION

AMI Web Services and APIs

See elective courses.

AMI Messaging and File Transfer Adapter

See elective courses.

Business Data Events (BDE)

See elective courses.

Business Event Grid (BEG)

See elective courses.

Community API (CAPI)

See delta courses.

Community APIs (CAPI) Asynchronous Write

See introductory courses.

CAPI - Bulk STEX

See elective courses.

Containerized Trading Adapters

See delta courses.

Integration Use Cases

See introductory courses.

Recertification

Maintaining your Avaloq certification

Ongoing training is essential to staying current with the latest developments of the Avaloq platform. To maintain certification validity, certified professionals are therefore required to complete recertification through delta and elective courses.

Recertification rules



Certificate validity

Certificates are valid for 2 years.



Education requirements

You must earn 120 education points to keep your certificate valid.



Points system

Education points come from recertification courses; 120 points equal 4 course days.



Mandatory courses

You must complete 1 delta course and 3 elective course days.

Option 1

1 mandatory delta course

Avaloq Container Platform Reference (ACPR)
1 day (30 points)



3 (one day) elective courses

Best Practices for Report Writer
1 day (30 points)

Business Event Grid (BEG)
1 day (30 points)

Person Object Modelling
1 day (30 points)

Option 2

1 mandatory delta course

RM Workplace (RMWP)
1 day (30 points)



2 (one day + two days) elective courses

ACP System Performance
1 day (30 points)

Web Banking App Development
2 days (60 points)

Option 3

1 mandatory delta course

Community APIs (CAPI)
1 day (30 points)



1 (three days) elective course

ABR/S Development and Customization 1
3 days (90 points)

Recertification: Delta courses

Delta courses focus on the most significant platform developments with potential customization impact and are delivered within defined timeframes.

Delta - Avaloq Container Platform Reference (ACPR)

Learn the building blocks of application deployment, how to get around the repository, and how to configure and run an Avaloq product in ACPR successfully. Also, get an overview of the deployment concepts and see how monitoring and alerting are set up.

Delta - Containerized Trading Adapters

The focus of this course is to set up the adapters with special focus on the trading related adapters like FixBridge, OmgeoBrigde, EurexBridge and SIX Telekurs. The course explains the purpose of these adapters, the required information for the successful customization in ACP as well as the needed configuration on the container platform.

Delta - Community APIs (CAPI)

The Avaloq Community APIs are a set of off-the-shelf API endpoints that can be used by applications and back-end services to retrieve and update ACP data. The course takes you through the architecture used by the APIs, shows you how to make read requests to retrieve data and write requests to create orders. You'll learn how to use filters to home in on the data required, build shaping definitions to only return the fields you want and create compound requests that combine information from more than one source.

Delta - Output Management Customization

This course is aimed at customization specialists interested in the new Avaloq output solution. We highlight Avaloq's strategy for client output and will implement a new mailing product. We will cover the customization steps in ACP as well deep dive into the architecture of the new Document Hub and Inspire Flex and give you an overview about its functional coverage. Additionally, we will configure and deploy the needed products and components to ACPR and cover pre-requisites as well as basic operational aspects.

Delta - RM Workplace (ABR/S)

This course focuses on customizing RM Workplace using the ABR/S development framework, with particular emphasis on some guidelines and conventions used for on-premises client customization. Participants will engage with theoretical and demonstration videos, with self-test questions and exercise to assess participants' understanding. The course concludes in a virtual classroom session where they apply their knowledge through hands-on customization exercises.

Delta - RM Workplace (RMWP)

This course teaches students how to customize menus, reports, forms and appearance of the RM Workplace application. It will go into detail on how customizers can change main menu structures, context menus, report menus, report dropdowns, parameter bindings. It will also cover customization of aspects such as color theming, fonts, company images, headers etc.

Delta - Security Aspects of ACPR-based Deployments

This course covers the basic knowledge of a current (2024) ACPR on-premises OpenShift implementation. It explains how to handle security related tasks in an ACPR compliant cluster. It covers handling of sensitive data in constellations, the basics of certificates to enable connections to databases, registries and repositories, network policies and routing, the concept of Secrets incl. encryption/decryption and sealing for automation.

Recertification: Electives

Elective courses cover a broad range of business and technical topics, allowing professionals to tailor their learning to their role and needs. Electives are available as one, two, or three day courses, earning 30, 60, or 90 education points respectively.

ACP System Performance

The course covers a wide range of topics on the definition of the term System Performance of ACP, how to identify and measure it and what are important preconditions for a good performing system. You will also get an insight to the best practice customization concepts and see how they influence the system. Lastly, demonstrations and exercises will be provided to cover the mentioned technicalities.

AMI Messaging and File Transfer Adapters

This course offers a practical introduction to the Avaloq Message Interface (AMI), a key component of Avaloq Core's Open Interface that enables structured communication with third-party systems. Learners will explore AMI's architecture, its handling of incoming and outgoing messages, and methods for customization. The course also covers the setup and deployment of the containerized file transfer adapter across Avaloq platforms. Through a combination of self-paced videos and virtual classroom exercises, students will gain hands-on experience in configuring and customizing AMI for real-world integration scenarios.

AMI Web Services and APIs

This course looks at Avaloq REST API products including AMI Web Services, for customized API development, and Avaloq's off-the-shelf API products, Open APIs and Community APIs. Participants learn the architectural implementation of the off-the-shelf products and how they are used in application development. The AMI Web Services topic covers the basics of the OpenAPI3 definition language and participants create and implement APIs during the live training. Participants see examples of all products interfacing with an ACP system, and how a test application makes API calls and deals with responses.

Avaloq Application Monitor

This course provides an insight into the monitoring functionality of the Avaloq Core Platform (ACP). Participants are shown the Avaloq Application Monitor in the database and learn how to interface external monitoring solutions. They also learn how to customize existing monitor checks as well as create additional checks by using Avaloq Script reports.

Best Practices for Report Writer

Report Writer technology is used to extract, transform, process and present data from the ACP. It is used in almost all banking areas and is a very important part of Avaloq data processing as well as the end-user experience. In this course, participants learn how to produce a more professional output for which they need to be aware of advanced features and the latest developments.

Business Data Events (BDE)

The Avaloq Community APIs are a set of off-the-shelf API endpoints that can be used by applications and back-end services to retrieve and update ACP data. In this course, we will review the architecture used for Community APIs and understand the deployment process, understand the role of the different OpenShift microservices and how and why they talk to each other, go into detail about the mechanisms used to create the Community API read cache and keep it up to date including triggering tables, Business Data Events, and the Kafka streaming platform. We will also amend and deploy the OpenShift configuration to include our own production Community API shapes, then test them out using Postman. And finally, we will learn how to make enquires to give you an insight into what is happening with the system using tools such as Kafka CLI and Grafana.

Business Event Grid (BEG)

This course introduces BEG, a Kubernetes-based application that automatically delivers ACP update messages to third-party systems using Business Data Events. Learners will explore how stream tasks retrieve messages from Kafka, enrich them with BEG datastore content, and send them via connectors like JMS and webhooks. The course also covers configuring message triggers with GraphQL and refining outputs using JSLT. It combines self-paced video lessons with a hands-on virtual classroom, where students apply their knowledge by building and deploying custom messaging jobs.

Client Lifecycle Management (CLM)

This course introduces CLM, Avaloq's browser-based client lifecycle management tool, which supports the full client journey—from prospecting to account closure. Learners will explore how to customize CLM using Flowable, a case and process modeling tool, and Avaloq Core configurations, including scripting, form design, and validation logic. The course also covers UI customization in CLM's microservices-based, Angular-built environment. Through self-paced video modules and a virtual classroom, students will gain hands-on experience configuring CLM to meet varied business requirements.

Data Protection Regulations - GDPR and PDPO

This course describes the Automated Personal Data Management (APDM) add-on module. This module provides a rule-based set of features to automatically detect the dependencies between objects and their associated orders when personal data needs to be wiped to comply with data protection regulations, such as GDPR in the EU and PDPO in Hong Kong. The APDM add-on module provides a rule-based set of features to automatically detect the dependencies between objects and their associated orders when personal data needs to be wiped in order to comply with data protection regulations. This course was offered as Delta 2019H2 and has been converted to an accreditation elective.

Mastering Advanced Avaloq Script Techniques

Avaloq script is used in almost every customization area. Due to its ubiquity, it has become a very powerful and sophisticated tool but currently lacks high-performance debugging and optimization tools. It is therefore the customization professional's responsibility to understand the impact of what they are doing and ensure the correct responsive behavior of the software. This course provides tools in the form of best practice, optimization and debugging techniques and programming tricks, together with explanations of common pitfalls.

Migration API

The focus of this course is an introduction to the Migration API of the Avaloq Core Platform (ACP). The Migration API is the part of Avaloq's Open Interface concept that is used to migrate an existing banking system to the Avaloq Banking System. It can also be used for additional migrations on an existing implementation of the Avaloq Banking System, for example if an external system is to be integrated into Avaloq Core at a later stage. This course was offered as Delta 2019H2 and has been converted to an accreditation elective.

Person Object Modelling

The Person object provides the basis for important functionality within the ABS, most especially with respect to clients. This course introduces Person object modelling in Person Model 2 from a business perspective, and looks at how Person objects integrate with Business Partner objects to model different real-world scenarios.

Responsive Forms / Webforms

Many graphical user interfaces in the Avaloq Banking Suite are based on Avaloq forms which are highly customizable. This course provides an introduction to the functionality and customization of responsive forms / webforms and some closely related topics like presentation object types.

Web Banking Application Development

The course takes you, step-by-step, through building your own web banking application. It introduces you to the Angular framework and how HTML and TypeScript are used to build single-page applications. Add web banking functionality to the application by integrating several of Avaloq's web banking components into your application pages and adding routing navigation between them. The course will look at using Avaloq's web components to improve the user experience even further and add internationalization. Finally, learn how to deploy your application to the Avaloq Front Platform and make it available to your users.


Pricing

[Click on course titles to go to signup page](#)


Invest in the workforce

The courses designed to promote different skill paths and technical expertise allow you to choose the best learning path for your workforce. Understanding ramp-up limitations (time and resources), Avaloq Academy has addressed these by providing a competitive pricing model and different training methods that respect these limitations. Explore the courses below to find the method that works best for your organization. Note that the list price is excluding VAT.


Training methods



Self-study
(S)


















Instructor-led
(IL)



Blended learning
(BL)

Note: All Academy instructor-led and blended learning courses can be delivered as on-site training on request. Contact us for more details.























Courses	Duration (days)	Method	Edu pts.	Pricing (CHF)*		
				Premium tier	Mid tier	Value tier
Introductory Courses						
Avaloq in a Nutshell	1		0	1'200	900	600
ABR/S Customization Principles	5		0	6'000	4'500	3'000
ABR/S Introduction	0.5		0	250	250	250
AMI Web Services and APIs Introduction	0.5		0	250	250	250
Avaloq Stock Exchange (STEX) Interface Introduction	0.5		0	250	250	250
Business Event Grid (BEG) Introduction	0.5		0	250	250	250
Community APIs (CAPI) Introduction	0.5		0	250	250	250
Community APIs (CAPI) Asynchronous Write	0.5		0	250	250	250
Client Lifecycle Management (CLM) Introduction	0.5		0	250	250	250
Financial Services and Wealth Management Industry Overview	0.5		0	250	250	250
Foreign Exchange Management	0.5		0	250	250	250
Integration Use Cases	0.5		0	250	250	250
Portfolio Management (PFM) Introduction	0.5		0	250	250	250
Processing Money Market Trades	0.5		0	250	250	250
Subscription						
Avaloq Subscription Library	365		0	1'200	900	600

*Tier is based on country-specific pricing

Courses	Duration (days)	Method	Edu pts.	Pricing (CHF)*		
				Premium tier	Mid tier	Value tier
Certification Courses						
Avaloq Certified GIM Professional (ACGP)						
Global Implementation Methods (GIM) Fundamentals	0.5		0	250	250	250
Global Implementation Methods (GIM) Cross-functional Overview including ACIP exam	1		0	1'200	900	600
Avaloq Certified Operations Professional (ACOP)						
Security Aspects of ACPR-based Deployments	1		0	1'200	900	600
Technical Operations	3		0	3'600	2'700	1'800
Avaloq Certified Customization Professional (Core-MDB)						
ACCP with Major in Core Technologies	18		0	14'400	10'800	7'200
Avaloq Certified Customization Professional (Core-ABR/S)						
Avaloq in a Nutshell •	1		0	1'200	900	600
ACP Customization 101	5		0	6'000	4'500	3'000
ABR/S Introduction •	0.5		0	250	250	250
ABR/S Development and Customization 1	3		90	3'600	2'700	1'800
ABR/S Development and Customization 2	3		90	3'600	2'700	1'800
ABR/S Development and Customization 3	3		90	3'600	2'700	1'800
One-shot ABR/S Development and Customization ABR/S DC 1 ABR/S DC 2 ABR/S DC 3	8		0	9'600	7'200	4'800
ACCP (Core-ABR/S) Intensive Bootcamp Avaloq in a Nutshell ACP 101 ABR/S Intro ABR/S DC 1 ABR/S DC 2 ABR/S DC 3	18		0	14'400	10'800	7'200
Avaloq Certified Integration Professional (ACIP)						
AMI Web Services and APIs	1		0	1'200	900	600
AMI Messaging and File Transfer Adapter	1		0	1'200	900	600
Business Data Events (BDE)	1		0	1'200	900	600
Business Event Grid (BEG)	1		0	1'200	900	600
Community APIs (CAPI)	1		0	1'200	900	600
Community APIs (CAPI) Asynchronous Write •	0.5		0	250	250	250
CAPI - Bulk STEX	1		30	1'200	900	600
Containerized Trading Adapters	1		0	1'200	900	600
Integration Use Cases •	0.5		0	250	250	250

Note: Certain courses appear in multiple course paths. Once completed, these do not need to be retaken.

• same as in Introductory courses (previous page)

Courses	Duration (days)	Method	Edu pts.	Pricing (CHF)*		
				Premium tier	Mid tier	Value tier
Recertification courses						
Delta						
Delta - Avaloq Container Platform Reference (ACPR)	1		30	1'200	900	600
Delta - Containerized Trading Adapters ●	1		30	1'200	900	600
Delta - Community APIs (CAPI) ●	1		30	1'200	900	600
Delta - Output Management Customization	2		30	2'400	1'800	1'200
Delta - RM Workplace (ABR/S)	1		30	1'200	900	600
Delta - RM Workplace (RMWP)	1		30	1'200	900	600
Delta - Security Aspects of ACPR-based Deployments ●	1		30	1'200	900	600
Electives						
ACP System Performance	1		30	1'200	900	600
AMI Messaging and File Transfer Adapter ●	1		30	1'200	900	600
AMI Web Services and APIs ●	1		30	1'200	900	600
Avaloq Application Monitor	1		30	1'200	900	600
Best Practices for Report Writer	1		30	1'200	900	600
Business Data Events (BDE) ●	1		30	1'200	900	600
Business Event Grid (BEG) ●	1		30	1'200	900	600
CAPI - Bulk STEX ●	1		30	1'200	900	600
Client Lifecycle Management (CLM)	1		30	1'200	900	600
Data Protection Regulations - GDPR and PDPO	1		30	1'200	900	600
Mastering Advanced Avaloq Script Techniques	2		60	2'400	1'800	1'200
Migration API	1		30	1'200	900	600
Person Object Modelling	1		30	1'200	900	600
Responsive Forms / Webforms	1		30	1'200	900	600
Web Banking App Development	2		60	2'400	1'800	1'200

Note: Certain courses appear in multiple course paths. Once completed, these do not need to be retaken.

- same as in Avaloq Certified Integration Professional (ACIP) courses (previous page)
- same as in Avaloq Certified Operations Professional (ACOP) courses (previous page)

Pricing tiers

Countries are assigned to the price tier according to specific country consultancy day rates.
Applicable to all courses offered by Avaloq Academy.

Premium tier Countries with the highest consultancy rates	Mid tier Countries with the moderate consultancy rates	Value tier Countries with the standard consultancy rates																																																																						
(excl. 8.1% MwSt) 1'200 CHF for instructor-led & blended courses	(excl. 8.1% MwSt) 900 CHF for instructor-led & blended courses	(excl. 8.1% MwSt) 600 CHF for instructor-led & blended courses																																																																						
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Increased Accessibility:

Regional pricing ensures learners in every market can access Avaloq Academy courses.

Expand Global Footprint:

Accelerate growth in emerging regions.

Fair pricing:

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you the insight you need.

academy@avaloq.com