



**RAQUEST** | HALVOTEC  
GROUP

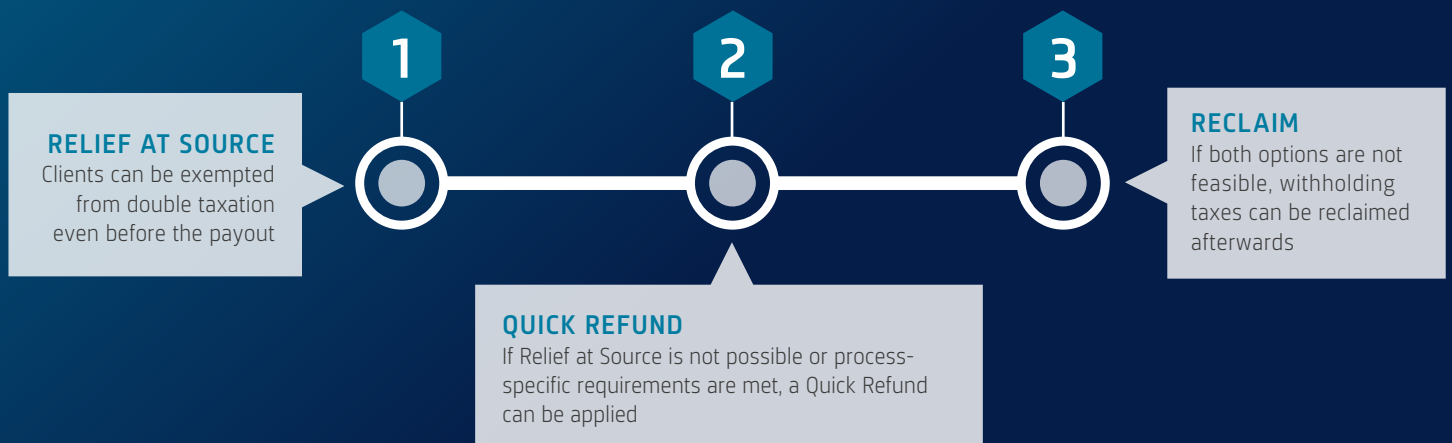
## Leading software for Relief at Source and Reclaim of foreign withholding taxes

Automated processing  
of withholding taxes

Contains specialised  
knowledge of international  
withholding tax

Covers digital  
application processes

RAQUEST chooses the fastest way to  
release clients from double taxation



Turn your cost center into a profit center

With RAQUEST and the automated Relief at Source and Reclaim of withholding taxes you offer more than just an attractive service. At the same time you reduce process time and costs and transform your tax department from a cost center to a profit center.

**caceis**  
INVESTOR SERVICES

**TARGO** BANK

DZ PRIVATBANK

**LB** BW

**HSBC**

deutsche apotheker-  
und ärztebank

**DekaBank**

Liechtensteinische  
Landesbank



## RAQUEST Features

- 1 INTERNATIONAL TAX KNOW-HOW**  
National requirements and specifications of supported domiciles, investment markets and depository-related procedures are taken into account by the software and kept up to date.
- 2 PERFORMANCE AUDIT**  
RAQUEST checks if **minimum returns are undercut**, calculates arising fees and decides whether it makes economic sense.
- 3 CONNECT CORE BANKING SYSTEMS**  
Interface options to various **core banking systems** (e.g. Avaloq, Temenos, GEOS, Olympic etc.) and experience in connecting proprietary systems.
- 4 PERFORMANCE-OPTIMISED**  
Increased efficiency through **bulk processing** and certificates (thousands of applications per day through transfer to background process).
- 5 PROFITABLE SERVICE**  
Automation eliminates time-consuming administration procedure and **reduces process costs by up to 80%**.
- 6 GLOBAL DEPLOYMENT**  
Due to **multilingualism** and **multi-currency-ability**, RAQUEST is perfectly suited for international use.
- 7 COVER VARIOUS DOMICILES**  
High number of **application variants** by covering various customer domiciles and investment markets in combination with different authorities and corresponding procedures.
- 8 AUDIT-PROOF**  
RAQUEST meets requirements of **audit-proof-archiving** and **compliance** with features such as principle of dual control, historization, data view separation etc.

No more risks from breaches of regulations, missed deadlines or manual errors

Enhanced customer satisfaction, loyalty and re-investment potential of saved taxes

Handle high volumes with low manpower and offer withholding tax services to almost all of your clients



### Our services

In addition to the implementation of RAQUEST, we support you with our knowledge and many years of experience in the field of withholding tax. Therefore we offer you comprehensive **consulting services, process support and business case analyses**.

RAQUEST GmbH –  
a part of Halvotec Group

As an IT service provider and company specialising in business software, RAQUEST GmbH offers its customers high-quality software products for a wide range of areas. Through many years of collaboration with leading market participants from the financial industry we have gained extensive know-how and integrated this into RAQUEST. Long-term business relationships reflect the quality of our work and the satisfaction of our customers. With us you gain an experienced partner who implements RAQUEST professionally and also supports you with comprehensive consulting services.