

Learning with Avaloq Academy

The Academy addresses a broad set of concepts and methods related to the Avaloq environment. We offer courses and certification that reflect Avaloq's expanding product portfolio, its increasing involvement in fintech functionality and integration, and its launch of open APIs and the Avaloq ecosystem.

To view the full course offering, visit the [Avaloq Academy](#) page.

essential for banking

avaloq



Certification pillars

Focus on different skills paths



Avalog certification

With an **Avalog certification**, participants receive an **internationally recognized certificate** that clearly and objectively documents their qualifications. This means that course participants not only **strengthen their position in the market**, but also send an important message to clients: that they can be counted on to consistently provide the **best support** possible on client projects.

Avalog Certified Customization Professional (ACCP)

This course aims to establish a fundamental understanding of the possibilities for customizing the Avalog Banking Suite when addressing client-specific requirements. This knowledge is essential for anyone working in Avalog implementation projects.

The course has substantial applied content, comprising hands-on training and exercises, where participants learn how to customize the software. Business use cases help participants to understand how banking processes are represented in the Avalog Banking Suite.

The course concludes with a certification exam which confirms that participants have gained substantial knowledge of the Avalog Banking Suite and prepares them for working on customization, configuration and migration projects.



Sample 1-day* and 2-day** courses only. Visit avalog.academy for more options.

Avaloq Certified Implementation Professional (ACIP)

This course is an introduction to Avaloq’s Global Implementation Methods (GIM), which are based on best practices taken from several implementation projects.

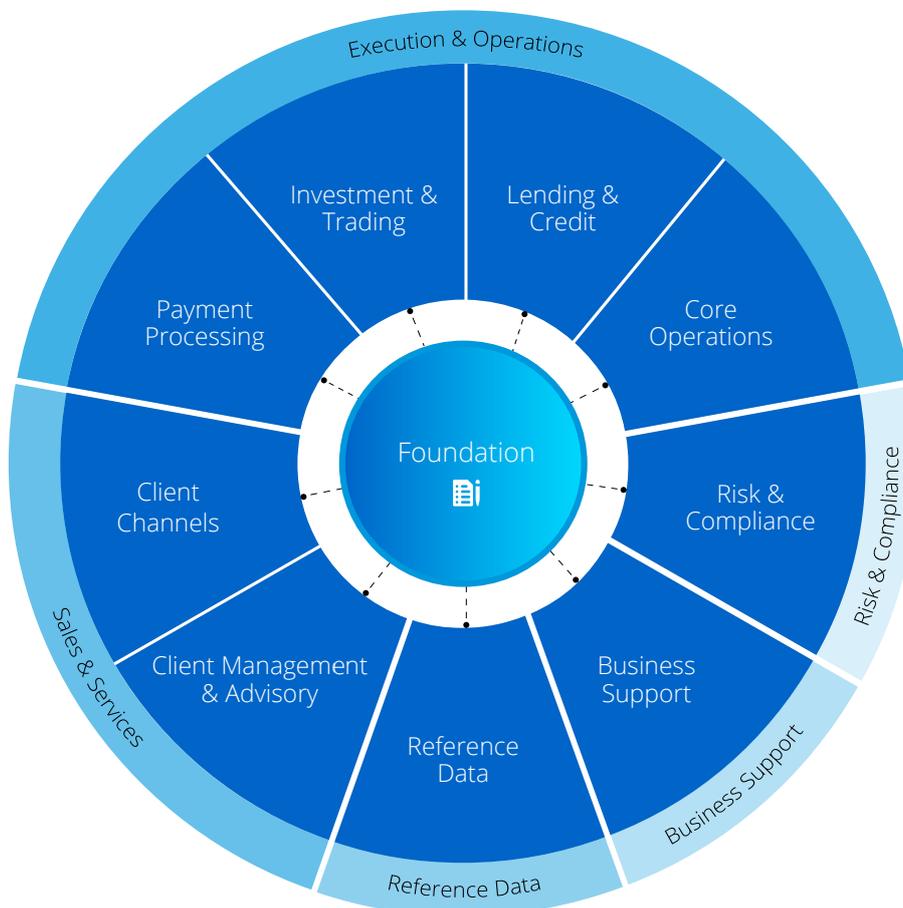
GIM is the framework of standard methods for Avaloq implementation projects. GIM aims to maximize project expertise through standard methods, boost the exchange of resources, facilitate inter-project mobility, and reduce costs, time to market and risks in Avaloq implementation projects. Using the GIM framework will harmonize implementation methods in the Avaloq ecosystem.



Avaloq Certified Banking Professional (ACBP)

This course aims to teach every key business user and back office user how certain business constellations are set up in the Avaloq Banking Suite. Given that the solution has interconnected modules, it is important to gain a solid foundation and understanding of how they correlate.

The whole certification is divided into different business domains. Each domain has an extensive offering which is broken down into specific modules. Each of these modules is explored in the courses in order to provide in-depth knowledge that will allow users to produce simple and complex use cases, including how to make corrections and set up and fine-tune certain business processes.



Avaloq Certified Operations Professional (ACOP)

This course aims to provide a fundamental overview of best practices in operating the entire system. Participants will be introduced to the most important components of the Avaloq Banking Suite and to related tools and concepts. The course covers how to handle the daily operating tasks and act in critical cases and looks at troubleshooting processes for both the business and the development areas.

The whole certification consists of several modules that cover the different operational areas. Each module leads to a specialist certificate of its own. Once the certificates for all modules are received, the participants obtain the general Avaloq Operations Professional certificate. This certificate confirms that participants have gained substantial knowledge of the Avaloq Banking Suite, they are able to operate a productive environment and to work on configuration and migration projects.

The course has substantial applied content, comprising hands-on training and exercises, where participants learn how to operate the entire Avaloq implementation. Business use cases allow participants to understand how the different engines and processes collaborate in the Avaloq Banking Suite and how to provide services that are always up and running.

The course modules and certification are mainly aimed at IT operators, application managers and application operations managers as well as system, configuration and release managers.





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